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The UC Davis Ombuds Office Newsletter provides updates about conflict management events and resources for staff, faculty, and students at UC Davis, UC Davis Health, and UC Agriculture and Natural Resources (UC ANR).

Updates below include:

[Associate Ombuds Job Opportunity](#)

[New Assistant Ombuds Joins the Ombuds Team](#)

[Upcoming Workshops](#)

The Ombuds Office is a confidential, impartial, informal and independent conflict management resource serving staff, faculty, and students at UC Davis, UC Davis Health, and UC ANR. For more information or to schedule an appointment, call (530) 754-7233 or (916) 734-1600.

Come with a problem. Leave with a plan.

Join Our Team as an Associate Ombuds

If you or someone you know has conflict management skills and experience, please consider applying or sharing this announcement for an Associate Ombuds position with the Ombuds Office.

This position will be based in Sacramento. The focus will be on providing ombuds services to UC Davis Health, including offering individual sessions, mediations and group work and designing and delivering workshops. The Associate Ombuds will uphold the principles of confidentiality, impartiality, informality, and independence in accordance with the International Ombuds Association Standards of Practice and Code of Ethics.

This recruitment will fill a vacancy left by Dana Hinojosa, who has accepted

another position after five and a half years as an integral part of the Ombuds Office.

Please submit applications at the link below and through the UC Davis job portal. Please apply by July 21, 2023.

[Click Here to Apply for the Associate Ombuds Position](#)

New Assistant Ombuds Joins the Ombuds Team



We are excited to welcome **Kyra Coke Duffy** to the Ombuds Office as Assistant Ombuds. You may see Kyra presenting about the Ombuds Office. If you call the Ombuds Office, Kyra will likely be the one to answer your questions or schedule a meeting for you. Join us in welcoming her to UC Davis.

Kyra served previously as an organizational ombuds in higher education and a classical ombuds for a state agency. She holds a Master's Degree in Conflict and Dispute Resolution from Oregon Law and an MBA from University of Oregon.

Upcoming Workshops

The Ombuds Office offers Conflict Competence learning opportunities, including those highlighted below, to faculty, staff, and students.

[Conflict Competence for
Managers and Supervisors](#)

Conflict has the power to lower morale, reduce productivity, and cause a toxic team climate.

**Thursdays, August 17 and 24,
2023**

8:30am - 12pm

*Full workshop includes two half-day
sessions.*

For Faculty and Staff

However, if managed well, conflict can strengthen relationships, foster creativity, and contribute to a high functioning, successful team. In this highly interactive course, you will learn how to recognize conflict before it escalates, navigate interpersonal dynamics from a position of higher power, identify core employee needs, build trust on your team, and navigate emotionally charged conversations.

From Bystander to Upstander

Wednesday, September 13, 2023

9am - 11am

For Faculty and Staff

What do you do when you see incivility, but it's not directed at you? What is your role if you witness micro or macro aggressions in the workplace? How do you support your colleagues and help address problematic behavior? These are not simple questions and there is not a single correct answer. Through this discussion driven, scenario-based workshop, you will explore your own barriers to taking action and identify five strategies you could use when moving from being a bystander to being an upstander.

Conflict Competence for Staff

Wednesday, October 4, 2023

9am - 12pm

For Faculty and Staff

This course provides tools to help you effectively prevent and resolve conflicts at work with colleagues and supervisors. You will learn strategies to successfully communicate your needs, lower others' defenses, and navigate emotionally charged situations.

[Contact our office](#) to discuss individual concerns or group dynamics in your department or unit.

[Click Here for More Conflict Competence Workshops](#)

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You are receiving this because you are a member of the UC Davis, UC Davis Health and UC ANR communities. The UC Davis Ombuds Office sends periodic messages about conflict management events and resources of interest to staff, faculty and students at UC Davis and UC Davis Health as well as UC ANR employees.

To remove your name from our mailing list, [unsubscribe here](#).

To join our mailing list, [subscribe here](#).

Contact the UC Davis Ombuds Office:

Davis Campus: (530) 754-7233

Sacramento Campus: (916) 734-1600



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