OCTOBER 13\textsuperscript{TH} - 17\textsuperscript{TH}  
TRAININGS IN CELEBRATION OF  
CONFLICT RESOLUTION DAY

In celebration of Conflict Resolution Day (October 16) and Mediation Week (October 13-17), the UC Davis Office of the Ombuds will offer presentations and workshops on managing conflict.

To Register (UCD login required) go to:

http://lms.ucdavis.edu

Search for CRD. Select the course title and date.

For help with registration, contact: sdps@ucdavis.edu

Presentation: “How the brain derails communication in conflict... and getting back on track.” The presentation will discuss how conflict may develop in relationships and ways to move forward.

Instructor: Susan Park

Workshop: “Conflict: How did it happen? What can I do about it?” Using stories shared by participants, the workshop will deal with where conflict comes from, how it develops and ways to move forward. This is a more interactive version of the materials discussed in the Presentation.

Instructor: Susan Park

Interactive Session: “Conflict: Tools to Address It.” We will explore how different perceptions affect conflict, the impact of irritations in the workplace, how conflict escalates, and tools to address conflict constructively.

Instructor: Rita Callahan

Enrollment is limited

UCDHS:
Presentation: Mon. 10/13 10:30 a.m. - noon  
Workshop: Mon. 10/13 1:30 - 4:30 p.m.

Davis Campus:
Presentation: Tues. 10/14 9:00 - 10:30 a.m.  
Workshop: Tues. 10/14 1:30 - 4:30 p.m.  
Interactive Sessions:  
Thursday 10/16 9:00 - 10:30 a.m.  
Thursday 10/16 2:00 - 3:30 p.m.  
Friday 10/17 2:00 - 3:30 p.m.

For more information you may call:

UC Davis Ombuds Office

(530) 219-6750

ombuds.ucdavis.edu